

## **Q&A**

**41Q1: How do people drink more tap water? ( P.W ,Thailand)**

**A1:** 1. More available tap water services with affordable prices to various water consumers. (Especially competitive prices compared with bottled water's prices). Open policies from the governments to allow & stimulate not only individuals, local water companies but also foreign companies or organizations to participate in producing tap water with low operation & maintenance cost.

2. Improving awareness of the local people on how healthy they stay if they drink the safe tap water through clean water education programs of nations, NGOs, or mass media, etc.

*(Answerer: Ms. NGUYEN Thi Thu Trang, KOBELCO, Japan, 2018)*

**A2:** There can be two meanings in the question "How do people drink more tap water?".

1. How let people consume tap water more?
2. How let more people drink tap water directly?

When the questioner is asking the first meaning, Ms. Trang's answers is quite good. While, the questioner wants to ask the second one, Ms. Trang's second answer is still useful. Furthermore, I want to tell the questioner that drinking tap water directly is not important. Drinkable tap water means very safe water to use for any purpose of daily life. And such water can give people hygienic circumstance.

Let people know advantages of drinkable water correctly with activities which Ms. Trang recommends.

*(Answerer: Mr. SASAYAMA Hiroshi, JWWA, 2018)*

**A3:** To make the people drink more tap water at least we have to do three.

1. Ensure whole process of water treatment run well as standard operation and provides good quality water and meet health standard regulation.
2. Ensure that water quality controlling to be done continuously.
3. Ensure that the water in distribution pipe is clean and sterilized.

*(Answerer: Mr. FAUZIL Husni, PDAM Tirtanadi, Indonesia, 2018)*

**A4:** By reading the answer from different experts, I think that the question could be like below:

- 1- "How to make more people drink water directly from the tap?" Or
- 2- "Why more people drink tap water directly?"

If the question is no.1, then the answer from Mr. Husni (Indonesia) is good but I think that the water utility needs to have education scheme in order to convince people to have firm confidence on our water quality.

If the question is No.2 then the answer depends on the action taken by the utility and the social context of the country and behavior of the people.

**(Answerer: Mr. EK Sonn Chan, Ministry of Industry and Handcraft, Cambodia,2018)**